



Villa del Palmar Cabo San Lucas

Non-Transferable

Confirmation Number: 12EA2C8

Friday, September 18, 2020

Account Number: 16-0

Guest Information:
Heather Atalla

Resort Information:
Villa del Palmar Cabo
Km 0.5 Camino Viejo a San Jose
Cabo San Lucas, BCS 23400
Phone #: 624-145-7000



Arrival Date:	Monday, February 15, 2016
Departure Date:	Monday, February 22, 2016
Nights Reserved:	7
Reservation Type:	Guest
Unit Type:	STD
Unit # (if fixed):	
Occupancy	
Number of Adults:	2
Number of Children:	2
Total Invoice:	245.00
Total Paid:	-245.00
Total Due:	0.00

Special Information

Special Information:

LEAVE YOUR CREDIT CARD at home Enroll in the new SECURE DIGITAL WALLET Log into your account to enroll and start using your Digital Wallet for loan payments, maintenance fees, reservations and resort expenses.

Vacation Planning Assistance and Requests: Contact Member Services for reservations, cancellations or modifications, airport shuttle, meal plans, spa service, or member promotions. If you are celebrating a special occasion while vacationing at your home away from home, we would love to help you make it even more memorable! Please contact us at 1-800-852-4755, during the hours of 6:00AM - 8:00PM PST Monday through Friday and 8:00AM - 5:00PM on Saturday and Sunday, or via e-mail at memberservices@resortcom.

Please be advised, membership benefits are non-transferable. Benefits are provided only to members listed in the sales contract.

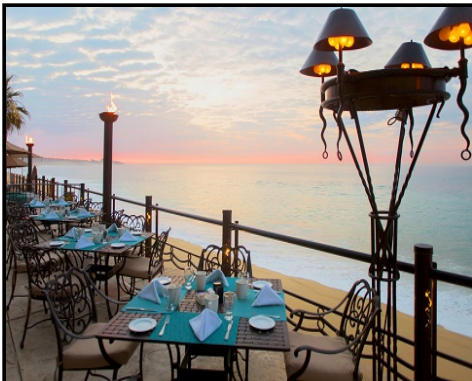
Keep this Letter: Please present this confirmation letter to the front desk upon arrival. Check in time is 4:00 PM / Check out time is 11:00 AM. This confirmation supersedes any other reservation confirmation regarding this reservation.

Maximum Occupancies: Studio 2 adults and 2 children under the age of 12 or 3 adults, One Bedroom Suite 4, Two Bedroom Suite 6, Three Bedroom 8. Children over the age of 2 will count towards the room occupancy. Maximum occupancy cannot be exceeded.

Room Assignments: The Front Desk will do their best to accommodate your preference, but all units are based on availability at the time of check in. Resort cannot guarantee specific unit, bed type or location. Fixed members changing their original fixed week reservation dates will automatically become floating and the resort will assign unit based on availability upon check in. Elite benefits are non-transferable.

If you have purchased Airport Shuttle please be aware that transportation service will not be provided to members/guests without a transportation confirmation letter. If you have not received your confirmation letter please contact Member Services at 1-800-852-4755 or via e-mail at memberservices@resortcom.com.

Modification/Cancellation Policy: Reservations changed or cancelled within 24 hours of booking are not subject to a fee. Modifications or cancellations made up to 30 days prior to arrival will incur a \$100.00 fee. Modifications or cancellations made within 30 days from arrival will incur a \$200.00 fee. For reservations occurring within the Holiday season, modifications or cancellations made up to 30 days prior to arrival will incur a \$150.00 fee. Holiday season reservations that are cancelled within 30 days from arrival will incur a \$250.00 fee.





No-Show Policy: If you do not show up for your confirmed reservation, you will be considered a No Show. A fee of \$250.00 will apply in addition to reinstatement fees to reinstate your week/points.

Rental Cancellation Policy: 30 days or more from arrival there is no cancellation fee. 29 to 15 days prior to arrival, a 1-night penalty will be assessed to cancel. 14 to 3 days prior to arrival, a 2-night penalty will be assessed to cancel. 48 hours or less from the arrival date, no refund available.

Contact Information: If you encounter last minute travel delays, please contact the resort 011-52-624-145-7000.

Resort Information

Credit Card is needed in order to check in; Restaurants, Bars, Laundry, Spa & Room Service are operated on a CREDIT ONLY basis. This means the outlets do not accept cash; please provide a Credit Card (Visa, Master Card, AMEX) or a cash deposit at the Front Desk.

Service Charge- Please note that the resort assesses a daily fee of \$3.50 per unit that will be added to your bill at check-out. This fee is shared between staff members who work behind the scenes with little face-to-face interaction with guests. This program excludes hotel managers and directors. Our members and guests appreciate this convenient way to say thank you to all staff members who contribute to their fantastic vacation experiences.

Amenities:

- Elevators available at each building
- Spa Services - Desert Spa - (Indoor Jacuzzi, sauna and steam room)
- Fitness Center on site at each location, please use the fitness center where you are staying
- Pre- Stock Packages -Groceries, flowers, champagne and a variety of amenities for special occasions are available upon request through your member services agent
- Transportation - Transportation from the airport can be arranged prior to arrival by calling 1-800-852-4755
- Roll-away beds available (charge may apply)
- Cribs available upon request (charge may apply)
- Currency Exchange Cashier in lobby at Villa Del Palmar
- Car Rental available on site
- Tour Agents available on site
- Hospitality Suite available on site for early arrivals and late departures
- Laundry Service and Laundromat Facilities on site
- Medical Services on site

Unit Amenities:

- There are no Lock off / connecting units available at Villa del Palmar
- Dishwasher, washer and dryers available ONLY in PH units at Villa del Palmar
- Electric Current: 110/120 volts at 60 cycles - Same as the United States
- Kitchens - units are equipped with dishes, glassware and utensils. Kitchen facilities vary by unit type. At a minimum, they are equipped with microwaves, sinks, small refrigerators, blenders, toasters, coffee makers and 2 burner electric stoves
- Full maid service provided daily - Excludes washing dishes
- Air Conditioning - Each suite has individually controlled a/c units
- Safety Deposit Box in each unit
- Iron, Ironing boards and Hair dryers available in units
- Telephones - provided in all rooms. Charges for calls will be made to the room if credit is established

Restaurants:

- Sports Bar - 1:00 pm - 10:30pm, Bar open from 1:00pm - 12:00am
- Taco Bar - Monday 11:00 am - 4:00 pm, Tuesday through Sunday 11:00 am - 9:00 pm
- Bucanero - Pool Bar & Restaurant at Villa Del Arco - 10 am - 10:30 pm
- South American Grill at Villa Del Arco - 6pm - 10:30 pm
- Bella California - Serving Breakfast 7am - 11:30am, Lunch 12 pm - 5 pm and Dinner 6 pm - 10:30 pm
- Sushi Bar - 11 am - 6 pm
- Room Service - available 24 hours a day
- Palmita Market & Deli - 7:00 am to 10:30 pm, Breakfast 7 am - 12 pm
- La Casona at Villa La Estancia - Breakfast 7 am - 10: 30 am, Dinner 6 pm - 10:30 pm (reservations required)
- La Parilla at Villa La Estancia - 9 am - 9 pm
- Neptune - Seafood at Villa Del Arco - Dinner 6 pm - 11 pm, Drinks 5 pm - 12 am (Dress Code - caps, pool or beach attire are not allowed. Dress shorts and dress sandals are acceptable for Gentlemen. Collared shirts are required for Gentlemen.)
- Tomatillos, Farm to table restaurant - Tuesday - Sunday 6 pm - 10:00 pm
- Carbon Grill - Tuesday - Sunday 6:30 pm - 9:30 pm
- Tortugas Terrace - 6 pm - 10:30 pm
- El Patron at Villa Del Arco - Breakfast 7 am - 12 pm, Dinner 6 pm - 10:30 pm

Computer/Laptops:

Internet Access/WI-FI available for members at no charge. Exchanges and guest of members charge applies. Studio - 2 devices, 1 bedroom - 3 devices, 2 bedrooms - 4 devices.

Pool & Beach Services:

3 pools, 2 outdoor Jacuzzis and a whale water slide - Please refer to pool rules in reference to children in Jacuzzis

Towels for beach and pool available at Towel Stand 7:00 am to 8:00 pm

Chaise lounge chairs provided at pool and at the beach - Please refer to pool rules about policy regarding lounge chair usage

Poolside wait services available

Entertainment Program/Staff:

Theme nights and activities are available throughout the week

Schedules available through the Activity Center and posted throughout the resort

Water aerobics, Beach Volleyball, Bingo, Paddle Boards, Kayaks, Snorkel equipment, and more are available on site